

Medicaid Plans Providing Transportation

Buckeye Health Plan

1-866-246-4358

- 30 round-trips or 60 one-way trips free per year
- Two business days advanced notice needed
- After 5 p.m. or weekend is available but must schedule during business hours

CareSource

1-800-488-0134

- 15 round trips free per year
- 48 hours advanced notice needed (up to 30 days in advance)
- Also provides bus passes

Molina

1-866-642-9279

- 30 one-ways free per year
- 48 hours advanced notice needed (up to 30 days in advance)
- Only transports from address on Molina account

Paramount

866-837-9817

- 15 round-trips or 30 one-way trips free per year
- 48 hours advanced notice needed (up to 30 days in advance)
- Transport hours are 7 a.m.-7 p.m.
- Also provides monthly bus pass for more than 1 appointment

United Healthcare

1-800-895-2017

- 30 one-way trips free per year
- 48 hours advanced notice needed
- Pregnant moms get transportation to all appointments even beyond 15 trips

Job & Family Services

614-233-2381

- For Medicaid clients
- 24 business hours advanced notice needed
- Must be signed up for transportation benefits with Franklin County and receive Medicaid
- Can use this only after running out of trips with main Medicaid coverage plan

PLEASE NOTE: This list was compiled by Columbus Public Health and the details are subject to change. **Contact agencies directly** for current information on services provided.

Non-Emergency Medical Transportation

5 Star Transportation Services

614-407-1111

- 48-72 hours advanced notice needed
- Medicaid, insurance or private payment accepted; call for estimate
- Accommodates car seats; no strollers

Almighty Hands Transportation

614-254-9583

- 3 days notice advanced notice needed
- Medicaid, insurance and private payment accepted (for private payment, cost is \$10/15 plus \$1.50/mile); pay later, not up front
- Accommodates strollers and car seats

Always on Time Transportation

614-604-8244

- 48 hours advanced notice needed
- Open 6 a.m.-6 p.m. during week; evening and weekend by appointment only
- Call for estimate
- Accommodates wheelchairs

Ambah Care

614-289-2929

- Prefer 48 hours advanced notice
- Medicaid or insurance accepted
- Accommodates strollers and wheelchairs

American Red Cross of Greater Columbus

614-253-2740

- Schedule in advance; first come first serve
- Must qualify through 3rd party (Moms2B, seniors or cancer patients)
- Hours are 8:30 a.m.-4 p.m.

B Bentley Transportation inc

614-376-6529

- Prefer 2 days advanced notice
- Medicaid, insurance waivers or private payment accepted
- Accommodates car seats

Caring Hands Transportation of Ohio

614-755-3990

- 48 hours advanced notice needed
- Medicaid, insurance or private payment accepted (for private payment, cost is \$100 roundtrip)
- Accommodates wheelchairs

Non-Emergency Medical Transportation, continued

Day and Night Transportation Service

614-599-0101

- Reserve online - www.getridewithus.com
- Medicaid, insurance or private payment accepted
- Medical transport

Excellence Resources Transportation

614-450-2497

- 48 hours advanced notice needed
- Medicare or Medicaid accepted

Express Medical Transportation Inc

614-898-7777 (*leave message*)

- 48 hours advanced notice needed
- Medicaid, insurance or private payment accepted

Helper Holdings, Caliber Patient Care

614-361-1940

- 48 hours advanced notice preferred; sometimes next day service available
- Medicaid, insurance or private payment accepted (for private payment, cost is \$35 plus \$2.25/mile)
- Accommodates strollers and car seats

Med-Ride

614-747-9744

- Medicaid or insurance accepted
- Must schedule through insurance company

Metro Transportation

614-453-5242

- Medicaid and insurance accepted
- Must schedule through insurance company

MSV Services Inc

614-404-0154

- Medicaid or insurance accepted
- Must schedule through insurance company's transportation department

Precise Mobility Solutions

614-987-6737

- Prefer advance scheduling but can do it within 1 hour notice
- Must call to request estimate
- Wheelchair accessible

Procure Transportation

614-670-3499

- 2 days advanced notice needed
- Medicaid, insurance and private payment accepted (for private payment, cost is \$50 roundtrip)
- Insurance schedules with them directly

Non-Emergency Medical Transportation, continued

Secure Transportation Company of Ohio

1-800-856-9994

- 48 hours advanced notice needed
- Molina, Brand New Day insurance or private payment accepted
- 24/7 service
- Wheelchair accessible

SML Shuttle & Delivery Service

614-887-7049

- At least 1 week advanced notice needed
- Medicaid, insurance or private payment accepted (for private payment, cost is based on mileage plus pick-up fee; can pay with cash or pre-paid credit card)
- Order online/app or call
- Accommodates car seats

Team Transportation Resources

614-418-0073

- 24 hours advanced notice needed
- Medicaid, insurance or private payment accepted (for private payment, cost is based on mileage)
- Accommodates strollers and car seats

T&T Medical transportation

614-322-9490

- 2 days advanced notice needed
- Medicaid, insurance or private payment accepted (for private payment, cost is \$30 each way plus \$2/mile after 5 miles)
- Accommodates car seats

Taxis

All taxi services offer same day service, with cost metered based on time and distance of trip unless otherwise noted.

A One Taxi and Shuttle

614-222-2223

Aarow Express

614-428-5555

- Can call day before

Acme Taxi

614-777-7777

Bobcat Taxi Cab Service

614-481-0388

Taxis, continued

Central Ohio German Village Taxi

614-224-8888

Columbus Cab Service (blue-cab)

614-333-3333

- Request in advance
- Wheelchair accessible

Columbus Taxi

614-262-4444

- Can book online in advance

Dublin Taxi

614-766-6666

- \$10 minimum if using credit card

Easy Cab

614-806-2773

Express Cab of Columbus

614-822-8666

Independent Taxicab Association of Columbus

614-252-3470

Inga Taxi

614-823-6600

Linworth and Worthington Taxi

614-459-8088

Next Door Taxi Trans Orange

614-500-7222

Orange Cab

614-414-0000

Singh Taxi & Transportation

614-885-8294

Upper Arlington Taxi

614-766-6666

Westerville Taxi Service

614-500-7222

Yellow Cab of Columbus

614-444-4444

- Can request on app, by phone or online
- Can get pre-paid cards

Public & Non-taxi Transportation

COTA

www.cota.com

- Runs on a regular schedule; multiple routes
- Can buy passes in advance or pay with cash:
 - Single trip, one-way - \$2 (\$2.75 for rush hour)
 - Day pass - \$4.50
 - 7-day pass - \$25
 - 31-day pass - \$62 (\$85 for rush hour)
- Children under 48 inches tall ride for free (limit 3 per adult)
- Children above 48 inches and under 12 years old receive discounted price
- Can accommodate strollers, possibly car seats

Lyft

- Book trip with an app
- Advanced notice not required; can schedule up to 7 days in advance
- Cost is based on time of day and distance of travel; charges credit card automatically
- Provides transportation to anywhere

Uber

- Book with an app
- If it's a high traffic time or area, request about a half an hour before you need it; check wait times
- Cost is based on time of day and distance of travel; charges credit card automatically
- Provides transportation to anywhere

Wheelchair Transportation

Divine Transport Service

614-638-3466

- At least one hour advanced notice needed
- Medicaid, insurance or private payment accepted (for private payment, cost is \$20 base charge plus \$3/mile; doctor/store transport is \$100 roundtrip)

Extracare

614-806-4465

- Prefer two days advanced notice
- Medicaid, insurance or private payment accepted
- Accommodates strollers and car seats

Health First Transportation

614-284-0933

- 24 hours advanced notice needed
- Medicaid, insurance or private payment accepted (for private payment, cost is \$25 roundtrip for 3 miles)
- Accommodates strollers and car seats

Ohio Transportation Resources & Shuttle Services Inc

614-899-9999

- Prefer 2 days advanced notice
- Medicaid or insurance accepted; cash accepted depending on mileage
- Can only fit one car seat or stroller; primarily for wheelchairs

List compiled by Columbus Public Health; 5/2018.

Funded by the Ohio Department of Health Maternal & Child Health Program.

Please contact transportation companies directly to confirm availability of services, as services and details are subject to change.

Columbus Public Health
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